



FREIGHT SHIPPING GUIDELINES

DELIVERY REQUIREMENTS & ACKNOWLEDGMENT

01 | YOUR FREIGHT ESTIMATE

Unless otherwise stated, freight estimates are for standard commercial dock-to-dock delivery, with an accessible loading dock or suitable unloading equipment and personnel. Freight quotes are estimates; final carrier charges may vary.

02 | HOW CARRIERS CLASSIFY DELIVERY LOCATIONS

Residential: Generally homes, apartments and other residential properties, including businesses operated from a residence. Commercial: Business premises suitable for standard freight-truck access and unloading. Limited-access: Certain locations requiring special access or handling, as defined by the carrier.

IMPORTANT: A restaurant, shopping center or other business is not automatically residential or limited-access. However, restricted truck access, difficult approaches, no loading dock or other conditions may result in extra fees. The carrier determines classifications and charges.

03 | DELIVERY SERVICES & POTENTIAL EXTRA FEES

Liftgate: Truck-to-ground unloading where available and suitable. Other possible charges include residential or limited-access service, inside delivery, appointments, redelivery, waiting time and storage. Tell Texican about your location and delivery needs before shipment.

04 | ADDITIONAL CHARGES AFTER DELIVERY

If services are declined, omitted or later deemed necessary by the carrier, additional charges may be assessed during or after delivery. The customer agrees to pay documented, applicable carrier charges exceeding the original freight estimate; Texican will invoice those amounts separately.

05 | CUSTOMER DELIVERY CHECKLIST (SELECT ALL THAT APPLY)

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|--|---|
| ☐ Commercial location with accessible loading dock | ☐ Commercial location without a loading dock |
| ☐ Restaurant / shopping center / strip mall | ☐ Residential property / home-based business |
| ☐ Restricted or difficult truck access | ☐ Forklift / unloading equipment available |
| ☐ Liftgate service requested | ☐ Inside delivery requested |
| ☐ Restricted receiving hours / appointment | ☐ Unsure - please contact me |
| ☐ I will arrange my own freight carrier / shipping. | |

Customer-arranged freight: A bill of lading (BOL) must be provided to Texican upon request before the shipment is released. Please coordinate pickup instructions with our team.

Delivery address:

Business name:

Contact phone:

Special instructions:

06 | CUSTOMER ACKNOWLEDGMENT

By approving the estimate or placing an order, I acknowledge these freight terms and agree to pay applicable additional carrier charges, including those assessed after delivery.

Name:

Date:

Signature: